



Capital Connect

Product Description

Capital Connect Circuits provide customers with point-to-point bandwidth between the Channel Islands and the UK, utilising Ethernet interfaces at either end.



Capital Connect Circuit specification

10, 100 or 1000 Mbit/s circuits are supplied to the customer's premises at either end, with bandwidth available between 10 to 1000Mbit/s depending on the service required. As the access and bandwidth components run independently of each other, the customer is responsible for ensuring that sufficient bandwidth is available between each site. The service is provided over JT's subsea cable infrastructure with resilient routing in the event of a cable failure. Ethernet Circuits are commonly used to provide a high bandwidth circuit connection between two remote sites to link customers' Local Area Networks (LANs) or Wide Area Networks (WANs) using Fibre LAN-link terminal equipment. They are the perfect choice for customers with a need to transfer secure data or mixed voice, data and multimedia.

Presentation and speeds available

Type	Presentation	Standard
10-90 /100 Mbit/s	RJ45 or Fibre	IEEE 802.1, 802.1Q, 802.2, 802.3
100-900/ 1000Mbit/s	RJ45 or Fibre	802.1Q, 802.3z



Delivery timescales

JT's delivery timescales are 60 - 90 calendar days dependant on the solution architecture. We often deliver circuits earlier than this where possible. However, a site survey will always be required to identify the amount of work and the exact time frame to complete the job.

Support SLA's

JT's SLA's only apply to services provisioned on JT's infrastructure. Where elements of the service are provided by third parties, their support SLA will apply.

Terms & Conditions

Capital Connect ethernet circuits are provided under, and subject to, the JT Data Services Terms & Conditions of Service and/or schedule 2 if an MSA is in place. Customers are strongly advised to read these Terms & Conditions on our website and/or schedule 2, before applying for the Service.

To find out more contact us at:

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