



# Mitel MiVoice Office 400

## Product Description

An Easy-to-Use, All-in-One Communications Solution for Small and Medium-Sized Businesses. Delivering a flexible, versatile communications solution, MiVoice Office 400 has been specially designed to meet the needs of small and medium-sized businesses, allowing additional users, new telephones or even additional locations to be integrated with ease.



### MiVoice Office 400 at a glance

#### FLEXIBILITY

- Open and adaptable infrastructure.
- Can be expanded to include additional users, end devices, applications and functions at any time.
- Wide range of built-in and supplementary applications and solutions.

#### FUTURE-PROOF

- **Brand-new hardware platform** future-proofed and ready for next gen CloudLink applications to allow you to move to the cloud at your pace.
- **Cloud-based Applications** - All the voice, chat and video capabilities you need to keep your team connected.
- **Optional 20 seat Call Centre** - allows your customers to enjoy a consistent support experience across departments.

#### INCREASES PRODUCTIVITY

- Scope for individuals to control how accessible they are with functions such as call control and integrated voicemail.
- Unified Communications & Collaboration (UCC) solutions including CTI, softphone and conferencing with video, chat and application-sharing functionality.
- Seamless integration of mobile end devices – from the SIP-DECT telephones on the company premises to the smartphones with Mitel One Mobile Application.
- Optional Flexible Hospitality package for hotels, care homes and residences.
- Modern, versatile operator workstations and call centers.



## MiVoice Office 400 key features



### ALL-IN-ONE APPROACH

Unified Communications and Collaboration applications, operator workstations and call centers are pre-installed and can be activated at any time, as required.



### IDEAL SOLUTION FOR HOSPITALITY AND HEALTHCARE SECTORS

MiVoice Office 400 meets even the toughest requirements and, thanks to specifically developed applications, is used successfully in countless projects in the hospitality and healthcare sectors, as well as in sectors with strict security requirements. The Mitel 400 Hospitality Package is the ideal professional solution for communication and administrative tasks in hotels and businesses offering guest management services. With the modular structure of the package, its seamlessly matching components, it is the perfect solution both for small businesses with as few as four rooms to those offering a high levels of comfort with up to 288 rooms.



### MODERN FUTURE-PROOF VIRTUALIZED

What's more, the market is currently seeing a trend toward virtualization and cloud-based communication. MiVoice Office 400 is ideal for customers wanting to pursue this route and increase the system as business increases.



JT is a Mitel Platinum Partner. Platinum status is the highest accreditation available, making JT one of Mitel's key partners. Mitel is a leading provider of communications solutions for a range of organisations – from small, single site businesses to large multi-site enterprise.

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