



JT Rue Des Pres

# **Data Centre**

## Facility Product Description

JT's Data Centre Hosting Service provides a secure computer room environment with protected and backup power, security and bandwidth.



## **Data Centre specification**

JT's Data Centre provides a secure, environmentally controlled and protected facility, with reliable connectivity providing:

- Designed and maintained to Tier 3 status
- 2 KW AC electrical power included with each rack
- Additional power available on request
- Redundant UPS (minimum of 15 minutes battery autonomy at full load)
- Redundant Generator backup (minimum of 72-hour diesel supply)
- Air conditioning system configured in N+N
- VESDA Smoke Detection deployed as standard
- FM 200 Gas Suppression
- Temperature, humidity and moisture monitoring by the JT operations centre
- 24x7x365 dedicated on-site security guard
- Digital CCTV monitoring deployed throughout critical and operational areas
- Building Management System monitored 24x7x365 by the JT operations centre

## **Secure Solutions**

JT's Data Centre service is fully accredited:

- ISO 27001
- PCI-DSS v3.2
- SOC 2 & 3 Type II

## **Rack specification**

- Rack sizes start at 600 x 1000mm up to 800 x 1200mm
- Dual power distribution units (32-amp circuits)
- 2Kw power is included with each rack
- Additional power in 1Kw units available upon request
- Dual power strips with amp metre and C13 & C19 as standard
- Dual redundant UPS (15 minutes battery autonomy at full load)
- Earth continuity
- Cable management strip per unit



## **Data Centre - Air conditioning**

Climate control for the Data Centre is provided by 12x Denco 70(KW) DX units. Each one of these units circulates 5.6 cubic metres of air per second. The total cooling for the data centre is 840 (KW). The air conditioning in the Data Centre is retained at an N+2 situation ensuring that if one air conditioning unit fails there is sufficient cooling capacity provided by the other air conditioning units.

## Power room - Air conditioning

The power room has its own air conditioning units, which are independent of the cooling system for the Data Centre. To ensure that the UPS is kept in the optimum climate, 2x Daikin DX units have been installed.

## **Electricity**

JT operates its own dual 1.5mva electricity transformers deployed in a live standby configuration which provides resilient power to the entire site.

#### **Data Centre**

The power to the facility is fed by dual 1.5 mva transformers. Each cabinet is supplied with 2x 32 amp single phase supply via separate CPDU's. Provision has been made to accommodate all individual power requests.

#### Generator

The Data Centre is supported by four on-site generators which are contained within their individual acoustic housings separate to the Data Centre. Each unit is rated at 550kva. In the unlikely event of a generator failure these units are configured to N+1 to provide total power resilience.

Alarmed components	Action taken	Monitoring
Engine run	Immediate action	24x7x365
Engine fail	Immediate action	24x7x365
Low fuel	Immediate action	24x7x365
Low water	Immediate action	24x7x365
Battery charger fail	Immediate action	24x7x365

Test	Frequency
Offload	4 weekly
On load	13 weekly
Full load	Yearly



## **Fuel Storage**

Each generator has its own integral 24 hour fuel tank. In addition, a dedicated standalone bulk storage tank has been installed to maintain a minimum of 72 hours diesel supply.

#### **UPS**

2x Chloride 800KVA Trienergy units, 3 phase in, 3 phase out, full on-line, double conversion UPS units, each supplies 10 minutes battery autonomy with 400 sealed for life batteries. The UPS equipment has been configured with 12 pulse rectifiers and 5% harmonic input distortion filters.

The UPS units have been configured as a N+N UPS having both static and manual by-pass capabilities. In addition there is a further external, total wrap around 800 amp rated by-pass system, complete with its own independent mains supply.

The power output of the system is configured as 800 KVA maximum to provide 100% redundancy; the run time is 10 minutes per UPS at 100% load, which is variable to the level of applied load. Every 3 months the level of applied load and characteristics are examined on the UPS.

## Security systems

The facility is protected by a Siemens Alarm combined intruder and door access control system, utilising door contacts and dual technology movement detectors, which all report back to a centralised Siemens system with its onward connected signalling.

Access is controlled by HID proximity fob readers with entry into the Data Centre by combined individual fob and PIN code. In addition, a digitally recorded CCTV system is installed with cameras viewing all entrances into the Data Centre.

All information recorded by the system is downloaded and stored on to a hard disc digital recording system. The systems are maintained by Computer Protec and are checked bi-annually at six-month intervals.

Computer Protec provide JT with reports of maintenance visits detailing the status of the system and highlighting any errors found. As well as CCTV, security guards patrol the data centre on a 24/7/365 basis.

## Gas suppression

In addition to protection provided by the VESDA laser system, the Data Centre is equipped with an FM-200 Fire Suppression agent. FM-200 has zero ozone depleting potential, and is typically deployed where an electrically non-conductive medium is needed and people compatibility is an overriding factor. FM-200 is a colourless, liquefied compressed gas. It is stored as a liquid and dispensed into the hazard as a colourless, electrically non-conductive vapour that is clear and does not obscure vision. It leaves no residue and has acceptable toxicity for use in occupied spaces at design concentration. FM-200 does not displace oxygen and therefore is safer for use in occupied spaces without fear of oxygen deprivation.

FM-200 is chosen to protect occupied areas such as computer rooms and the telecommunications market as it out-performs the majority of other gaseous systems in terms of speed of reaction to fire. FM-200 is effective within 10 seconds of initial discharge.

#### Benefits and Features

- · Fast and effective
- No significant reduction in oxygen levels
- Clean gaseous agent leaving no residue
- · Zero ozone depleting potential
- Short atmospheric life span
- · Electronically non-conductive
- Safe for use in fully occupied areas
- · Extensively tested, recognised and approved worldwide



#### Fire detection

The facility is protected by a sophisticated particle detection system, the Very Early Smoke Detection Apparatus (VESDA) LaserPLUS system has been installed. This system detects fire at the earliest possible stage by drawing in air through a network of air sampling pipes. The detection chamber uses a Class 1 laser to achieve the optimum response to a vast range of smoke types. Using unique detection principles, the LaserPLUS has a sensitivity range of 0.005 - 20% obscuration/m. These systems are constantly monitored by our Network Operations Centre (NOC).

## **Telecommunication connectivity**

The facility has been designed to provide complete network diversity to avoid any single point of failure. To this end, services are fed into the building from two separate routes. Fibre and connectivity services are fed into the building from two separate routes and Points of Presence (POP's).

The facility is connected to the JT network and as such the complete JT portfolio of connectivity services (both fibre & copper) is available and includes all types of Private Circuits, ADSL services, telephony lines and high-speed, low latency Internet Backbone services.

## Lighting protection

Soil resistivity testing was conducted as part of the design to establish the most suitable earthing system for the particular ground conditions. The lighting Protection system complies with BS 6651-1999 Protection of structures against lightning and BS 7430 "Earthing".

## Service Level Agreement

A standard Service Level Agreement is included with this service (see JT Colocation Service Level Agreement.)

#### **Terms & Conditions**

The JT Colocation and JT Data Services available at this facility are provided under and subject to, the JT Colocation and JT Data Services Terms & Conditions of Service. Customers are strongly advised to read these Terms & Conditions on our website, before applying for the Service.

#### To find out more contact us at:

T **Jersey:** +44 (0) 1534 882 345 Guernsey: +44 (0) 1481 882 345

E business.solutions@jtglobal.com W www.jtglobal.com/data-centres

