

The world celebrates International Women's Day, Friday, 8th March.

JT women have been building a career in technology for decades.

At JT we're proud of the diversity of the people who work with us and the range of career choices that we can offer. Telecoms and technology may not be an industry instantly thought of for attracting women, however the women within JT have built

strong reputations based on their expertise in their field and are inspiring others – regardless of gender – to get involved in rewarding careers in communications and technology. Here we meet seven of our senior management team.



Vanessa Garrett – Head of Change Portfolio



What's your role?

I look after a portfolio of 40 change projects ranging from building a mobile network to automating business processes.

What do you enjoy most about your job?

Two things really stand out for me,

the people and the variety. I work with smart, energetic people who are a continual source of motivation and provide great diversity in experience, approach and skillsets.

What accomplishment are you most proud of?

Governance-based roles can often bring negative perceptions of control and bureaucracy, my team and I have worked hard on a more value-driven approach, which has had a beneficial impact on the business.

Gill Knights – JT Head of Legal Affairs

What's your role?

I head up JT Group's in-house legal team. We are predominantly engaged in negotiating and drafting commercial agreements.



Simply put, it's our job to make sure those agreements, and the advice provided, protect our people and our business. We also provide legal advice across all business areas in all jurisdictions that JT operates in.

What qualifications and accomplishments are you proud of?

In addition to the usual legal qualifications, I hold a Masters in IT and Telecommunications law, some engineering qualifications, such as the Cisco-certified Network Associate. I was also recently awarded the International Law Office European Counsel award for in-house excellence.

What makes you tick?

I seem to live my life at breakneck speed! I believe you have to test your boundaries on a regular basis, academically or otherwise. Horses are my lifelong passion and I compete locally and nationally at dressage. I also enjoy motorsports, especially sand racing and track days and in the winter I try to hit the slopes for a bit of snowboarding.

Cara Murphy – Talent Development Manager



What's your role?

I am responsible for a training and development strategy that provides personal career advancement support for our people. This allows me to develop the talent in our teams by using programs that motivate and engage.

What do you enjoy most about your job?

I love working with people and helping them grow and succeed!

What women inspire you and why?

Marie Curie, not only has her research and work dramatically changed science, but she emerged from a male-dominated field to become the first woman to receive the Nobel Peace Prize.

Sara McCarthy – Head of CI Customer Operations

What's your role?

I look after the Channel Islands Operational Team.

What accomplishment are you most proud of?

Undoubtedly, it is my three children. As is the case with most working parents, managing my job and family can be a continuous challenge, but it is something I am immensely proud of.

What women inspire you and why?

JK Rowling. She was a single unemployed mother, who persevered against the odds to make a better life for her family and to pursue her dream. In doing so, she has been incredibly successful.



Sally Russell – Head of Service & Process Design

What's your role?

I am responsible for the service and process design of our products and the Demand Management of the technology teams in Jersey, Denmark and Australia. We engage with teams across the group to understand what their technology needs are.

What women inspire you and why?

Many women in my life inspire me daily, and I'm in constant awe of their inner strength, courage and determination as they overcome their challenges.

Amazing women have influenced and shaped the world we live in, past and present, such as Emmeline Pankhurst, Jacinda Arden and Emma Watson.

What piece of technology can't you live without?

I have a thing for software/apps. I love Microsoft Teams as my team can collaborate and communicate easily across jurisdictions and capture all our interactions in a shared area.



Katie Corbett – Director of CI Enterprise & Business Services

What's your role?

I head up the team which looks after all our business customers, large and small in the Channel Islands.

What do you enjoy most about your job?

My team are fantastic; they make me very proud. I love it when we manage to pull out all the stops for a client and deliver something that was really ambitious.

What women inspire you and why?

I'm inspired by young women who are starting out in their careers. They are confident, work hard and see no boundaries to what they can achieve. History tells us that this generation is different, today equality is closer than it has ever been, young women everywhere are making a difference.



Tamara O'Brien – Head of Customer Experience

What's your role?

As well as having responsibility for the Group Customer Experience team, I am also responsible for our Brand and PR and am the Deputy Managing Director in Guernsey.

What do you enjoy most about your job?

Putting customers first, challenging myself and the team every day to better understand their needs and find ways to improve continuously. Be that through product, services, automation, or overall experiences. I love the

pace of my job and it's great to hear from our customers when we get it right and when we don't so that we can learn from it.

What piece of technology can't you live without?

My FitBit Versa it's like having a virtual PA on your wrist, it tells me when I'm late for meetings, when my daughter's school play is starting, when to send emails or get in some much needed steps!



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