

# Instructions to your bank or building society to pay by Direct Debit

Please complete this form in full in BLOCK CAPITALS using a blue or black ball point pen and return it to Customer Accounts, JT PO Box 53, No 1 The Forum, Grenville Street, St Helier, Jersey, JE4 8PB.

**This type of payment plan allows you to regularly pay your bill in full.**

**Full name of account holder:**

**JT account number:**

**Daytime contact number:**

**Name and full postal address of your Bank or Building Society:**

To: The Manager
Bank/Building Society:
Address:
Postcode:

**Name(s) of account holder(s):**

**Bank/building society account number:**

**Branch sort code:**

**Originator's Identification number:**







**Reference number:**









We will still send you a copy of your bill as normal. You will be billed on the 28th of each month and we will debit your bank account for the full amount owing on your JT account on, or shortly after, the 18th of the following month.

Should you have any questions about this form or need any help in completing it, please call our Customer Accounts Freefone helpline on 0800 735 2288 (8.30am to 5pm Monday to Friday).

**Please read the following notes carefully.**

Should you default on a Direct Debit payment, a cash settlement will be requested and a charge of £15 will be incurred.

**Instruction to your Bank or Building Society**

Please pay JT (Jersey) Limited Direct Debits from the account detailed in this Instruction subject to safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with JT (Jersey) Limited and, if so, details will be passed electronically to my Bank/Building Society.

**Personal information:** To provide services to you, we need to handle personal information about you and this will be processed in accordance with the Data Protection (Jersey) Law 2018 / Data Protection (Bailiwick of Guernsey) Law 2017 and in accordance with our Data Protection Notice which can be found at [www.jtglobal.com/GDPR](http://www.jtglobal.com/GDPR). By completing this form you are consenting to us using this information to provide you with service(s). Your information will be retained for up to a maximum of 6 years after the end of your contract with us. You have a right to ask for a copy of the information held about you in our records. If you require us to correct any inaccuracies please email [customerservices@jtglobal.com](mailto:customerservices@jtglobal.com). Full details of your rights can be found at [www.jtglobal.com/GDPR](http://www.jtglobal.com/GDPR).

We will also use your personal information for the purposes of our legitimate interests; namely to keep you updated with news about our products and services, run credit checks where necessary, and share your information within the JT group of companies who may send you details of other goods and services which may be of interest to you.

Please confirm you wish to receive these types of marketing communications, by ticking this box.

The marketing preference options you select will not affect the delivery of your bill.

**Signature:**

**Date:**

41535

## The Direct Debit guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit JT (Jersey) Ltd will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request JT (Jersey) Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by JT (Jersey) or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when JT (Jersey) Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.