



Media Release

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JT's NEW CI 4G MOBILE NETWORK COMPLETE

JT has now completed the installation of its 4G network across Guernsey and Jersey. This completely new network has been installed by JT on time and within budget, representing a major investment in the Channel Islands, and is now delivering advanced LTE superfast 4G mobile broadband.

MD of JT Guernsey, Paul D Taylor, said: "We're really proud to announce that our 4G network is now complete across Guernsey, as well as Jersey. The feedback from customers has already been really great, with superfast data speeds and better coverage being reported; we would encourage our customers to do a 'speed-test' to see how fast it is for themselves.

"As well as installing a new 'super-fast' 4G network, we have completely replaced all our network equipment, meaning we are now also delivering significantly improved 2G and 3G services also. This means customers will not only benefit from superfast data speeds, but also across our network they will see other benefits like improved and superior indoor coverage and voice calls. In fact for our Guernsey customers it represents a completely new network experience and another reason to join JT. I'd like to thank my team who have worked so hard to get Guernsey's network in place quickly and effectively."

JT has invested over £12 million in this state-of-the-art Long Term Evolution (LTE) Advanced 4G network which can then be easily expanded and upgraded as and when the next generation of mobile technologies, such as 5G, become widely available.

JT's 4G service is not a premium service, meaning that whether the customer is using 2G, 3G or 4G the price will be the same.

Mr Taylor added: "We continually work to ensure that our customers have access to the very best in communications. We are Guernsey's only locally owned provider and by investing in Guernsey's infrastructure we have combined an Advanced 4G network with our superfast fibre-optic network, so that Channel Islanders can enjoy some of the fastest data speeds in the world and more seamless coverage."



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To start enjoying the benefits of super-fast data, customers will need a 4G-enabled mobile handset or device such as an iPad, and if they already have a 4G handset/device, that “4G” or “LTE” is selected in their mobile network settings and ‘pepper’ is in the APN.

JT offers an extensive range of 4G handsets available to purchase or add to an existing mobile plan, in JT’s store on the High Street.

Further details and advice is available at www.jtglobal.com/4G

Overview of 4G benefits

- Superfast mobile broadband available everywhere in the Island.
- Seamless connectivity indoor and outdoor.
- Over 100% faster mobile data connections with 4G e.g. download a music album in less than two minutes.
- Higher quality streaming on video-calling apps such as Facetime and Skype and no buffering.
- More robust to deliver fast access even during peak times in the centre of St Peter Port.
- Significantly improved 2G and 3G services for both voice, data and texts on all handsets/devices.

END

For further information please contact James Filleul at Direct Input,